

PhoneAid Communications Corp.

3200 Gulf Breeze Pkwy
Gulf Breeze, FL 32563

Phone: (850) 602-9494
Fax No: (850) 602-9493

10/6/2011

Jeff Derouen, Executive Director
Kentucky Public Service Commission
211 Sower Blvd.
PO Box 615
Frankfort, KY 40602

RECEIVED

OCT 11 2011

PUBLIC SERVICE
COMMISSION

RE: Administrative Case No. 360

Dear Mr. Derouen,

Please find enclosed the original and 4 copies of the updated certification and results of our annual Lifeline audit. We will continue sending updates every 30 days, as required by Administrative Case No. 360.

Please call me with any questions you may have at 901-415-1743 or email me at regulatory@freephoneaid.com.

Sincerely,

PhoneAid Communications Corp.

Angela Lemke
CEO/President



Enclosure

PhoneAid Communications Corp.
2011 Annual Lifeline Recertification Audit Update

This filing is to certify that Free PhoneAid has procedures in place to verify the continued eligibility of its Lifeline customers.

I am an officer of Free PhoneAid Corp. I am authorized to make this certification for the study area listed below.

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Company Name: PhoneAid Communications Corp.

Total number of customers surveyed: 236

Total number of customers still active as of 10/1/2011: 203

Total number of active customers found ineligible: 1

Total number of active customers who have not respond to survey: 22

PUBLIC SERVICE
COMMISSION

Sincerely,



Angela Lemke
CEO/President
Phone Aid Communications Corp.